



Terms and Conditions of Data Recovery Service

1. To maintain a written record, quotes are sent by e-mail and must be approved or rejected by e-mail aswell.
2. Quotes are valid for 5 business days.
3. Device collection: 48 hour notice is required via e-mail to ensure the device is ready for pick up.
4. Standard service: The diagnosis and quote is valid for 5 business days and is free upon approval of the invoice. Other cases will carry the cost of US\$27.
5. Urgent service: The diagnosis is not free (outside business hours).
6. The data recovery service for overwritten or deleted data must be paid in advance (for both normal and urgent services).
7. THE CLIENT must provide a valid email address and phone number (landline or cell phone).
8. In cases where THE CLIENT cannot deliver the hard drive in person, the hard drive must be sent to the address found on RecuperuDatos.com at THE CLIENTS own risk and expense. RecuperuDatos.com does not take responsibility for the logistics or costs incurred getting the hard drive to and from the client.
9. If no contact is made by THE CLIENT, after 30 days US\$1.50 will be charged per day for storage and after 60 days the hard drive shall be deemed abandoned (Items 25, 2526, 3939 and 3945 of the Civil Code) and may be disposed of.
10. If THE CLIENT does not make contact with RecuperuDatos.com within 5 business days of receiving their quote, THE RECOVERED INFORMATION WILL BE DELETED.
11. 72 hours after THE CLIENT has received their recovered data, the information will be deleted from RecuperuDatos computers.
12. When the work contracted in the quote becomes impossible by circumstances out of the companies control (for example: natural disaster) directly impacting the hard drive on which the service has been contracted, RecuperuDatos.com is not legally obliged to return said drive or one similar to THE CLIENT as outlined in the provisions of articles 513, 514, 627, 1623 CCTEs. art. 18a, 19 of Law 24.240 of the Civil Code.
13. RecuperuDatos.com is not responsible for the devices or their contents which are provided by THE CLIENT for storage of the recovered data.
14. The prices quoted do not include tax.
15. Recovered data will be released only when the amount invoiced is credited to RecuperuDatos and appears in our account or in cash
16. Prices are subject to change at RecuperuDatos' discretion. Prices stated within a quote are not guaranteed after 5 business days.
17. The device for the storage of the recovered data must be provided by THE CLIENT.
18. Once THE CLIENT approves the quote they may change their mind, for any reason, however they will still be responsible for 70% of the original quote for the contracted services they approved.
19. Once THE CLIENT has been notified that their data has been recovered they have 5 business days to make contact or their data may be erased from our servers. In this case THE CLIENT is still responsible for 70% of their approved quote.
20. The CLIENT declares to know that both the diagnosis and the recovery process at times can require destructive methods and / or the altering of the conditions of the hard drive, which may void the factory warranty of the hard drive and / or the hard drive could become unusable.

Sign:

Full Name: